

Discrimination is Against the Law

The University of Minnesota/Community-University Health Care Center (CUHCC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Community-University Health Care Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Community-University Health Care Center provides language assistance services, free of charge. If you need these services, contact the Patient Services Department at 612-301-3433 or inquire at the Patient Check-In area.

If you believe that CUHCC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

University of Minnesota Privacy Office

Mayo Mail Code 501
420 Delaware Street SE
Minneapolis, MN 55455
Email: privacy@umn.edu
Phone: 612-624-7447

You can file a grievance in person or by mail, or email. If you need help filing a grievance, University of Minnesota Privacy Office is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.